

Resume 1049

OBJECTIVE:

Highly motivated, dedicated, results-driven professional to secure a position with your company utilizing my skills, training, and experience

SUMMARY OF QUALIFICATIONS:

- Dependable housekeeping professional experienced in cleaning and sanitizing guest rooms, common areas, and facilities in a fast-paced hotel while meeting daily room turnover goals and guest satisfaction standards.
- Knowledgeable in proper cleaning techniques, products, and supply management, with a strong record of keeping homes, healthcare settings, and hospitality spaces clean, safe, and hazard-free.
- Friendly, professional communicator experienced in building rapport with clients, families, and healthcare teams, well suited to front desk, reception, and guest-service roles.
- Organized and detail-oriented, with experience managing schedules, maintaining accurate records, documenting activities, and tracking inventory.
- Over two years of experience as a PCA and STNA providing compassionate care that supports client comfort, safety, and dignity in home health and rehabilitation settings.
- Strong team player who adapts quickly, prioritizes tasks, manages time well, and delivers high-quality results with minimal supervision.
- Additional experience in warehouse and manufacturing operations, including picking, packing, and assembly, meeting strict quality and efficiency standards.

PROFESSIONAL EXPERIENCE:

10/2024 – Present **PCA**

PPL, Niagara Falls, NY

- Provided personalized care to elderly and disabled clients, assisting with daily living activities such as bathing, dressing, and meal preparation.
- Monitored client health, reported changes to supervisors, and ensured adherence to care plans.
- Built strong relationships with clients, fostering trust and emotional support.
- Assisted with medication reminders and light housekeeping to maintain a safe environment.

06/2025 – 08/2025 **PCA**

Memorial Health Care, Niagara Falls, NY

- Supported clients with mobility, medication reminders, and light housekeeping to maintain a safe and comfortable environment.
- Documented care activities and communicated effectively with healthcare teams to ensure continuity of care.
- Assisted with transportation to medical appointments and community activities.
- Collaborated with family members to address client needs and preferences.

09/2024 – 02/2025 **PCA**

Care Aide Direct, Niagara Falls, NY

- Delivered compassionate care to seniors, including companionship, personal hygiene assistance, and meal planning.
- Ensured client safety by maintaining a clean and hazard-free living space.
- Collaborated with family members to customize care plans based on individual needs.
- Managed schedules to provide consistent and reliable care services.

07/2024 – 09/2025 **Housekeeping Manager**

Quality Inn, Niagara Falls, NY

- Led the housekeeping team in a fast-paced hotel, overseeing cleanliness and sanitation of guest rooms, common areas, and facilities.
- Wrote and posted weekly work schedules, assigned rooms and duties, and adjusted coverage for call-outs and busy periods.
- Coordinated with the front desk and team to meet daily room turnover goals and maintain high guest satisfaction.
- Inspected rooms for quality and ensured compliance with health and safety standards, using proper cleaning techniques and products.
- Managed inventory of cleaning supplies and reported maintenance issues promptly.

04/2023 – 08/2023 ***STNA***

Blue Stream Rehabilitation Center, Cleveland, OH

- Provided direct patient care in a rehabilitation setting, assisting with mobility, feeding, and personal hygiene for residents recovering from surgery or illness.
- Monitored vital signs, recorded patient data, and reported observations to nursing staff.
- Supported physical therapy exercises and ensured compliance with rehabilitation protocols.
- Maintained a clean and safe environment for patients to promote recovery.

03/2020 – 08/2023 ***Picking & Packing***

Snider & Bruce, Akron, OH

- Accurately picked and packed orders in a warehouse setting, meeting strict deadlines and quality standards.
- Operated scanning equipment and maintained inventory accuracy through detailed record-keeping.
- Worked efficiently in a fast-paced environment, ensuring timely shipment of products.
- Inspected products for quality and handled materials with care to prevent damage.

02/2017 – 05/2020 ***Machine Operator / Assembly***

Champion, Akron, OH

- Operated and maintained machinery to produce components in a manufacturing facility, adhering to safety protocols.
- Assembled products with precision, ensuring compliance with quality control standards.
- Collaborated with team members to streamline production processes and meet daily output targets.
- Performed routine equipment checks and troubleshooting to minimize downtime.

EDUCATION AND ACHIEVEMENTS:

High School Diploma

Bedford High School, Bedford, PA